

**U.S. Embassy Juba, South Sudan  
Security Message for U.S. Citizens:  
Increasing Violence in Jonglei and Upper Nile States**

**May 20, 2015**

This is to notify U.S. citizens that the U.S. Embassy has received reports of increasing violence in Jonglei and Upper Nile states, in addition to ongoing violence in Unity state. Many international organizations have withdrawn their staff from these regions, and the U.S. Embassy advises U.S. citizens in those areas to depart immediately. U.S. citizens are advised to be alert, remain aware of your surroundings, and stay informed of local news and media reports for the latest information.

For further information:

- See the [State Department's travel website](#) for the [Worldwide Caution, Travel Warnings, Travel Alerts](#), and [Country Specific Information for South Sudan](#).
- Enroll online in the [Smart Traveler Enrollment Program](#) (STEP) at [www.travel.state.gov](http://www.travel.state.gov). Enrolling gives U.S. citizens access to updated information on travel and security, and makes it easier for the U.S. Embassy or nearest U.S. consulate to contact citizens in case of emergency. U.S. citizens without Internet access should enroll directly with the nearest U.S. embassy or consulate.
- Call 1-888-407-4747 toll-free in the United States and Canada or 1-202-501-4444 from other countries from 8:00 a.m. to 8:00 p.m. Eastern Standard Time, Monday through Friday (except U.S. federal holidays).
- Follow us on [Twitter](#) and [Facebook](#).

We remind U.S. citizens that the U.S. Embassy in Juba is operating at reduced staffing levels for the foreseeable future. The U.S. Embassy is therefore only able to offer very limited emergency services to U.S. citizens in the Republic of South Sudan. Due to the draw down in personnel in Juba, the U.S. Embassy in Nairobi [Tel.: +254 (20) 363 6451 or +254 (20) 363 6170, e-mail: [Kenya\\_acs@state.gov](mailto:Kenya_acs@state.gov)] is available to help U.S. citizens in South Sudan who need non-emergency assistance; in an emergency, contact the U.S. Embassy in Juba, daytime: +211 (0)912 105 188; after hours: +211 (0)912 105 107.